



Trend Micro

Security Software Installation Guide



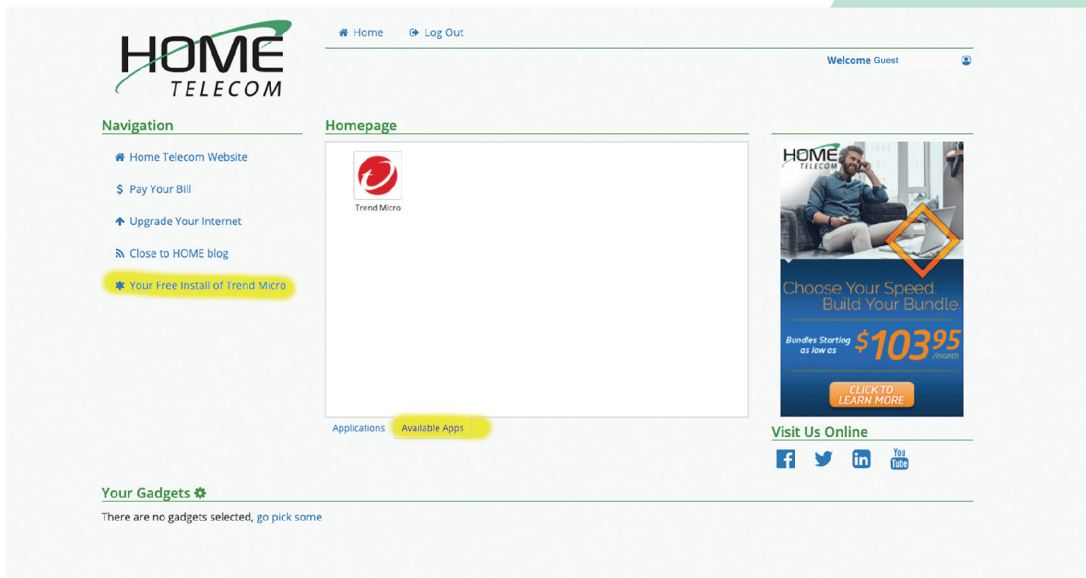
1 Go to HomeSC.com, select **Support**, **Check Email**, and choose **App Portal** from the drop down menu. Or you can [click here \(HomeSC.MyApplicationPortal.net/Login\)](https://HomeSC.MyApplicationPortal.net/Login) to sign in and go to the **App Portal**.

2 You will now be directed to your HomeSC.com email log in page. Here you will enter your **@homesc.com** email address and enter your password. Simply click **Log In** when done.

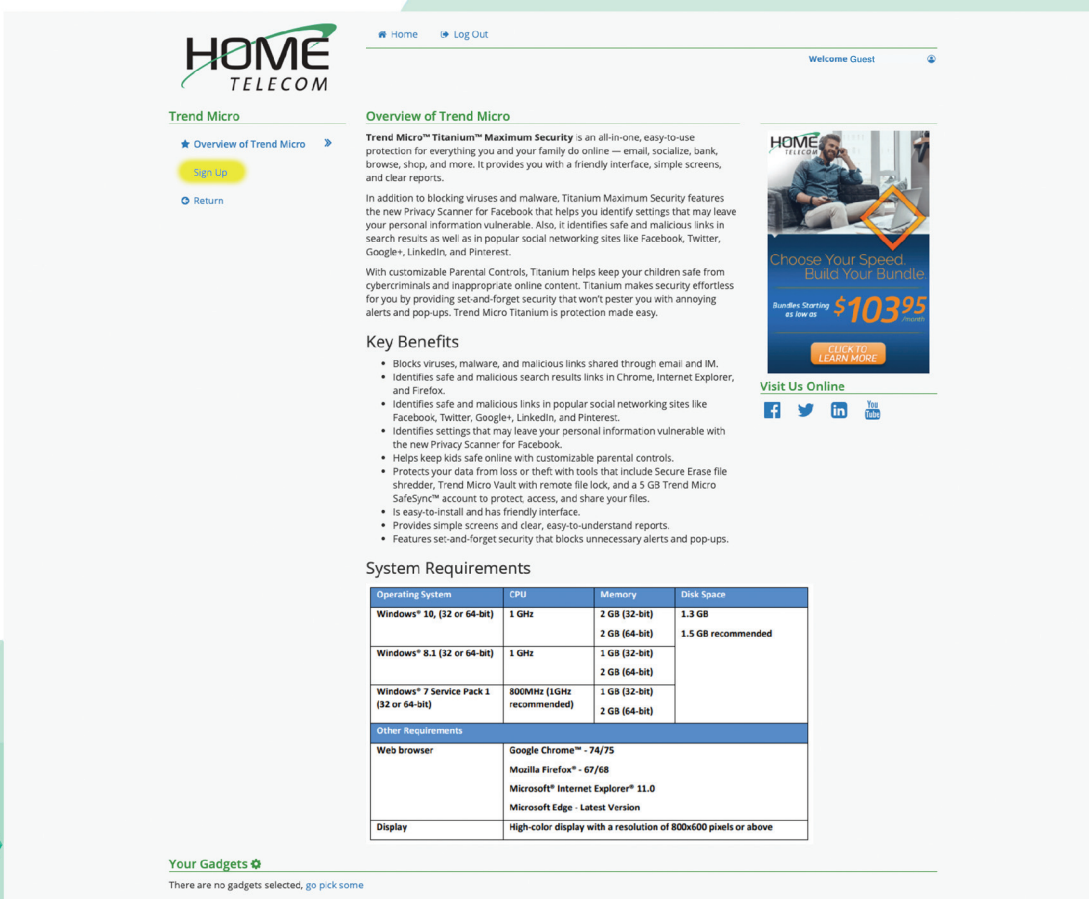
The screenshot shows the HomeSC.com login page. At the top left is the HOME TELECOM logo. To its right are navigation links for Home and Log In. On the far right, it says 'Welcome Visitor'. The main content is a 'Please Log In' form with the following elements:

- Username:
- Password:
- Keep me logged in
- [Forgot your password?](#)
-

3 Once you are logged in, go to the upper left portion of your screen under **Navigation** and select **Your Free Install of Trend Micro**. Or select the **Available Apps** tab under **Homepage** and select **Trend Micro**.

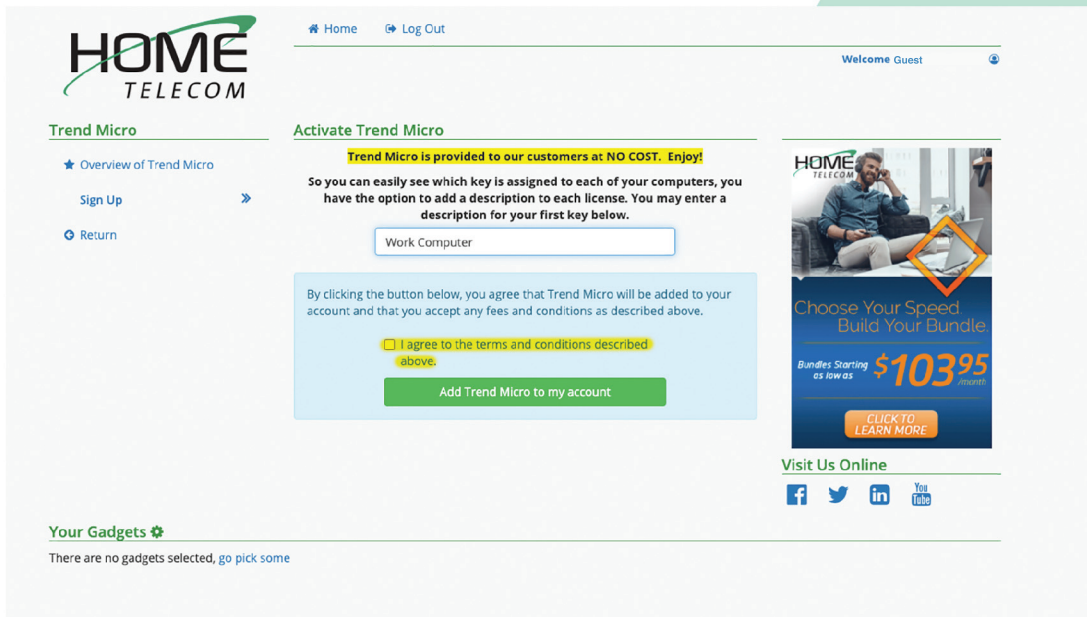


4 Please review the overview of Trend Micro along with some key benefits and system requirements before moving forward. Once you have read this information, click **Sign Up** on the **left hand** side of your screen.



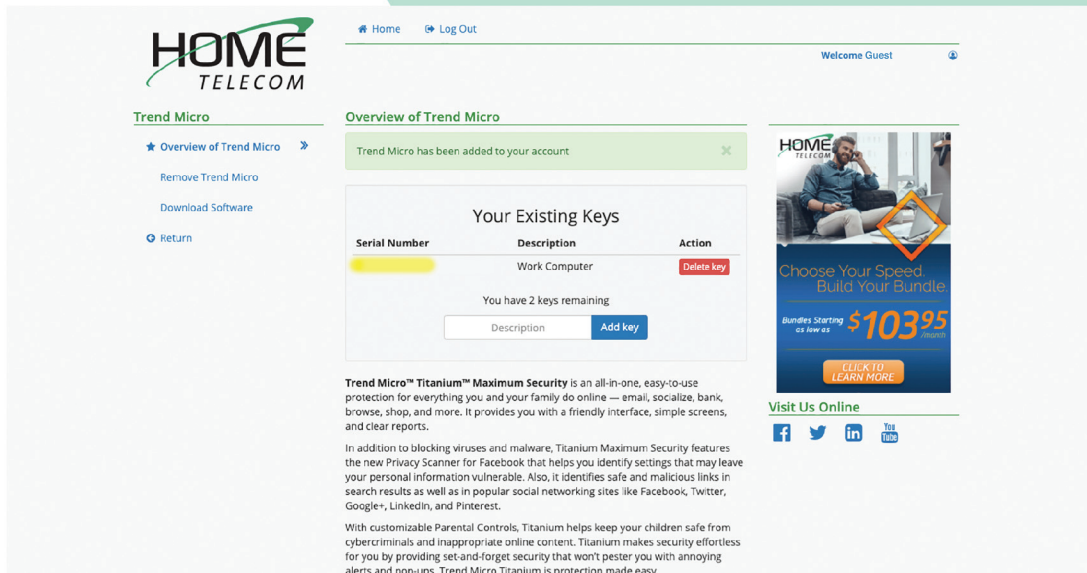
5

In order to activate your Trend Micro account, you have to enter a **Description**. Click the **Check box** to agree to the terms and conditions and then click the **Add Trend Micro to my account** button to obtain your serial number for that device.



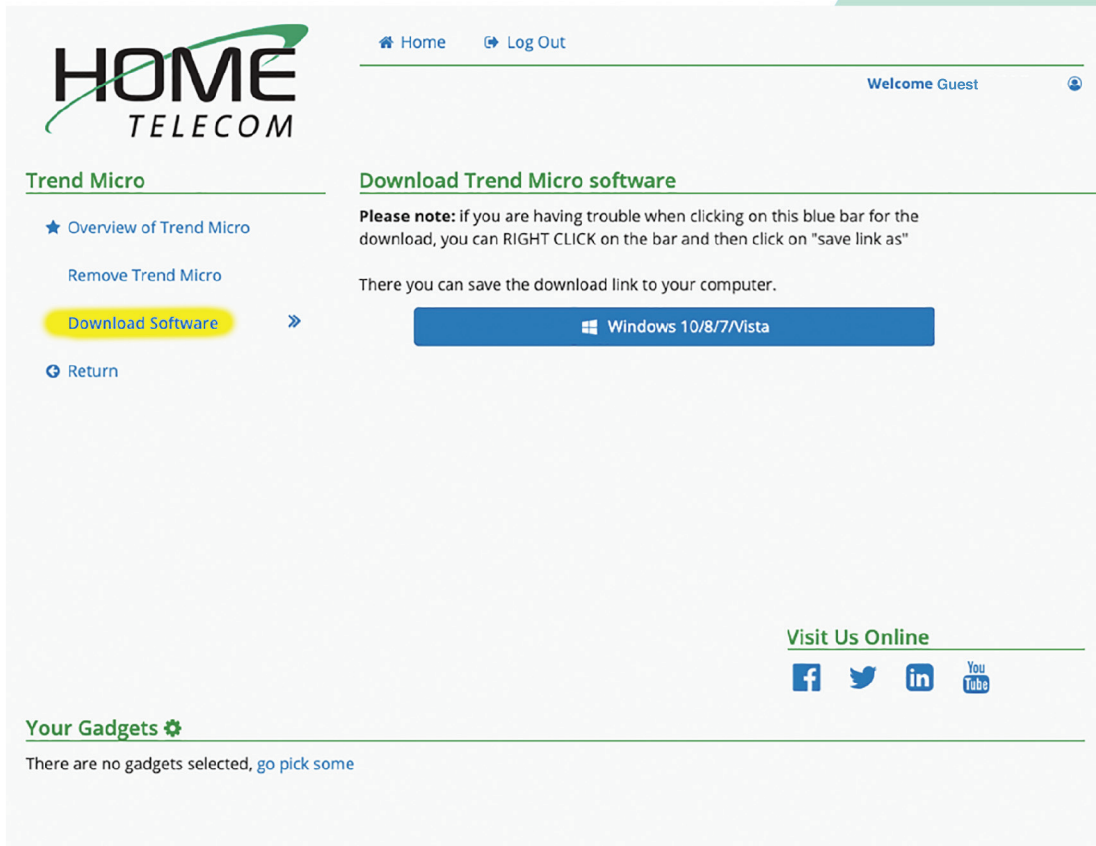
6

You have successfully activated your Trend Micro account. Your serial number should be displayed along with the description that was created and an action button where you can delete the serial number if needed. You can add up to three keys on your Trend Micro account.



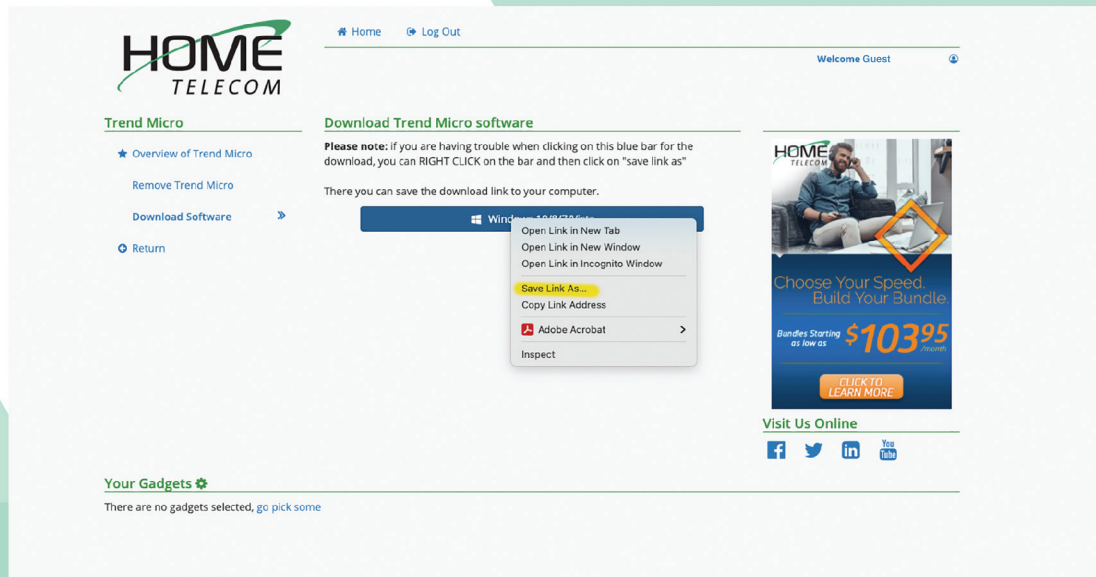
7

Now it is time to download the Trend Micro software. Select **Download Software** which can be found on the **left hand side** of your screen under Trend Micro. Please be sure that you have read these instructions carefully and met the system requirement before proceeding.



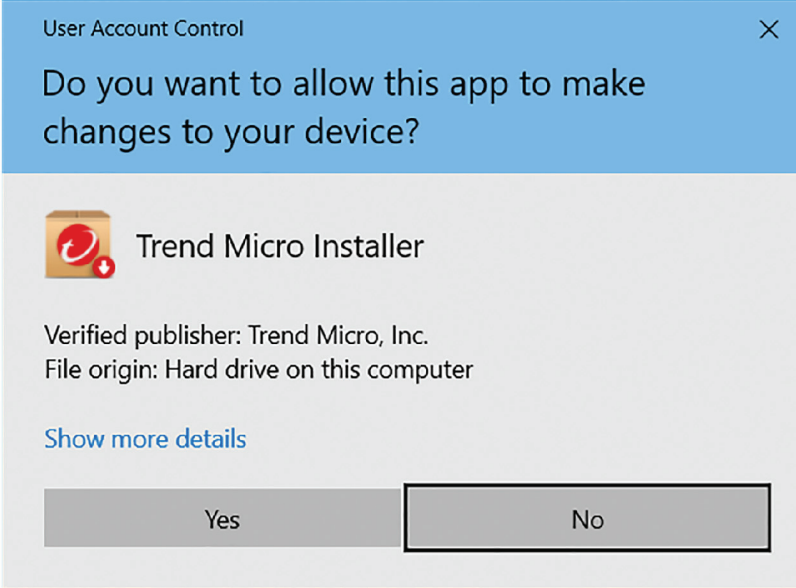
8

Right click the **Windows 10/8/7/Vista bar** and then click on **Save link as**. Once you save the link, you should now be able to **open** the link from the bottom of your screen or you can find the link where you recently saved it to.




9

Once you click **open**, you will receive a notification that asks you to allow this app to make changes to your device. Click **Yes**. You will then see a screen pop up that will compress the Trend Micro file to be able to start installing this software.



User Account Control

Do you want to allow this app to make changes to your device?


 Trend Micro Installer

Verified publisher: Trend Micro, Inc.
File origin: Hard drive on this computer


[Show more details](#)


Yes No

Trend Micro Maximum Security

 Please wait a few moments for the installation program to extract the files needed for installing Trend Micro Maximum Security on this computer.

Unpacking the compressed files... (47% complete)



 TREND MICRO

Cancel



Once the file is compressed, it will take you through a System check and then you will be prompted to provide your serial number. Be sure to enter the **Serial Number** that was given to you on your HomeSC.com App Portal and click **Next**.

| Serial Number | Description | Action |
|---------------|---------------|------------|
| [Redacted] | Work Computer | Delete key |

You have 2 keys remaining

Description [Add key](#)



11 Read over the **Data and Disclosure Notice** and click **Next**.

The screenshot shows the 'Trend Micro Maximum Security' installation wizard. On the left, a vertical list of steps includes 'System Check', 'Serial Number', 'Data Disclosure Notice' (highlighted with a red circle and arrow), 'License Agreement', 'Installation', and 'Confirmation'. The main content area is titled 'Privacy and Personal Data Collection Disclosure' and contains the following text:

Your personal data privacy is important for Trend Micro. To know what data will be collected in Trend Micro Maximum Security, please check below content.

Privacy and Personal Data Collection Disclosure

Certain features available in Trend Micro Maximum Security collect and send feedback data regarding product usage to Trend Micro. Some of the data may be considered personal data in certain jurisdictions and under certain regulations. By installing Trend Micro Maximum Security, the following data will be collected in order to troubleshoot installation errors and provide update to all components. You cannot disable the collection of this data.

- Computer name, IP address, MAC address, Gateway BSSID, Gateway MAC address, Product debug logs and dumps, System information, Windows system event logs (required to trouble shoot user's problem)
- Email address and computer name (required to register Trend Micro product license)

Please refer to Trend Micro Maximum Security's [Data Collection Notice](#) for details

Language: [English](#) [Print this page](#)

Please review our Privacy Policy and Data Collection Notice.

The Trend Micro logo is visible in the bottom left corner, and a red 'Next' button is in the bottom right corner.

12 Review over the **License Agreement** and select **Agree and Install**.

The screenshot shows the 'Trend Micro Maximum Security' installation wizard. On the left, a vertical list of steps includes 'System Check', 'Serial Number', 'Data Disclosure Notice', 'License Agreement' (highlighted with a red circle and arrow), 'Installation', and 'Confirmation'. The main content area is titled 'License Agreement' and contains the following text:

Trend Micro Maximum Security is subject to the terms and conditions of the Trend Micro license agreement below. Please read it carefully.

Trend Micro End User License Agreement

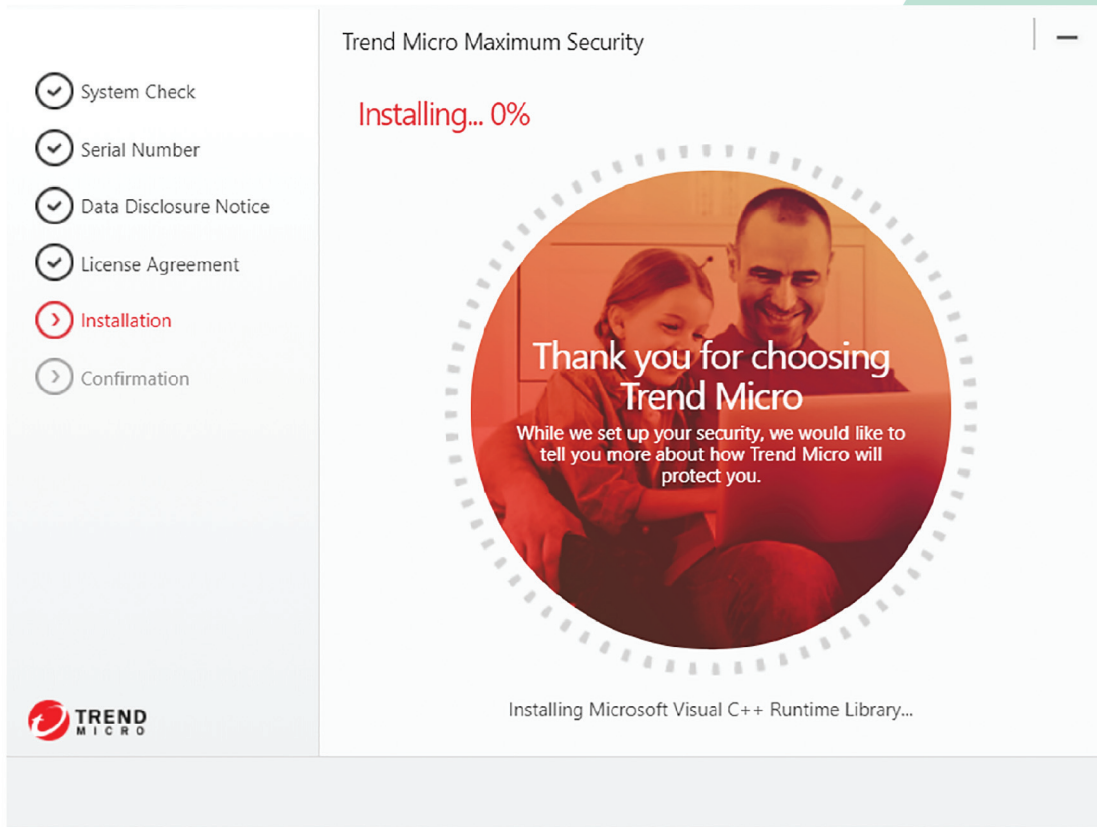
Software: Trend Micro Consumer Products and Premium Support Services
Version: English/Multi-country
Purpose: Trial and Paid Use Subscription License
Date: January 2019

IMPORTANT: THE FOLLOWING AGREEMENT ("AGREEMENT") SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH TREND MICRO INCORPORATED OR AN AFFILIATE LICENSOR ("TREND MICRO") IS WILLING TO (A) LICENSE THE "SOFTWARE" AND ACCOMPANYING "DOCUMENTATION" OR (B) TO PROVIDE THE "PREMIUM SUPPORT SERVICES" TO "YOU" AS AN INDIVIDUAL USER OR AN AUTHORIZED REPRESENTATIVE OF AN ENTITY. BY ACCEPTING THIS AGREEMENT, YOU ARE ENTERING INTO A BINDING LEGAL CONTRACT WITH TREND MICRO.

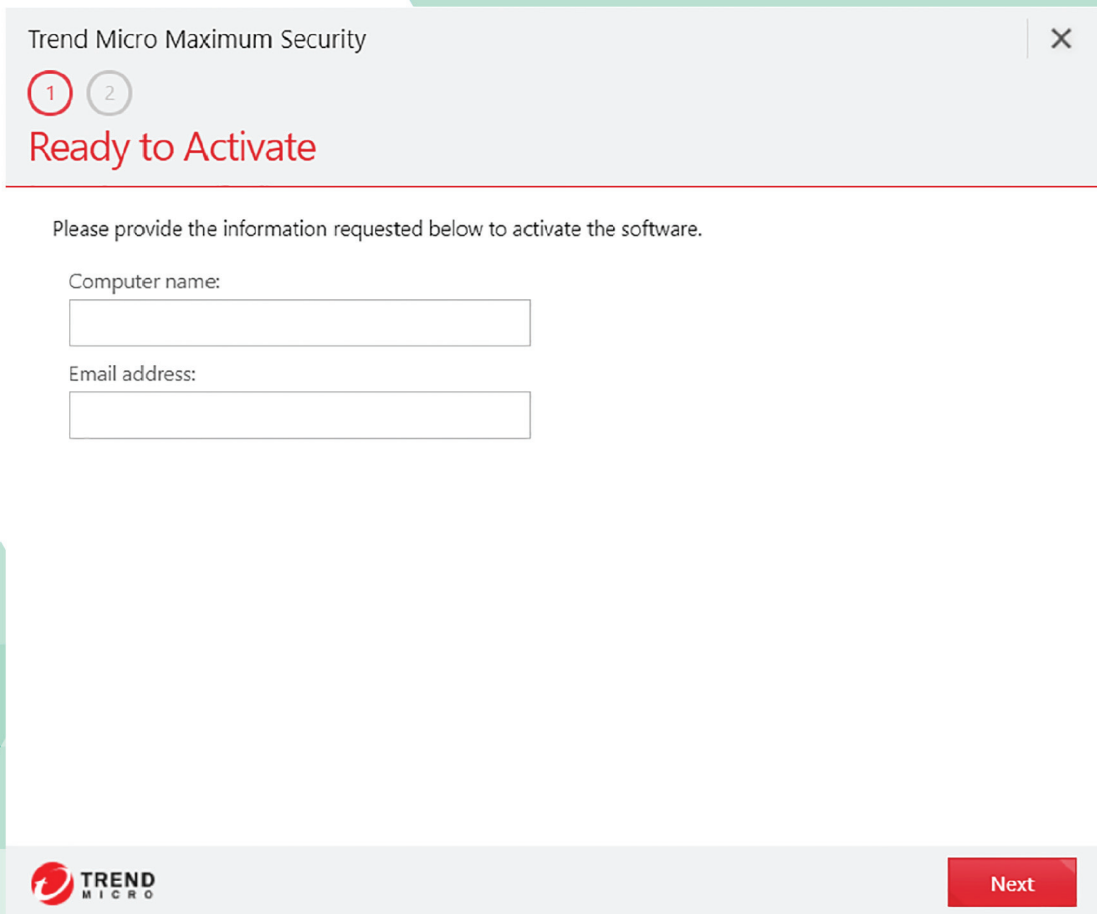
Location: [C:\Program Files\Trend Micro](#) [Print this page](#)
Language: [English](#)

The Trend Micro logo is visible in the bottom left corner. At the bottom right, there are two buttons: a red 'Agree and Install' button and a white 'Disagree' button.

13 Wait for the program to install. This may take a couple of minutes.



14 Once your security software is finished downloading, you will be brought to a **Ready to Activate** screen. Please provide the device name and an email address. Click **Next**.



15 The second screen will show you the software, serial number, email address, and the device name. Click **Finish** once you review.

Trend Micro Maximum Security

✓ 2

Protection Activated

Thank for activating your Trend Micro product.

Software:
Trend Micro Maximum Security

Serial number:
[blurred]

Email address:
[blurred]

Computer name:
[blurred]

[Print this page](#)

TREND MICRO

Finish



16 Congratulations, you have successfully downloaded and activated Trend Micro!

Welcome to Trend Micro Maximum Security ✕

 **Your PC is Now Protected**


Trend Micro Maximum Security provides highly effective and proactive protection against security threats. You can depend on Trend Micro to keep your digital life safe.

Defend Against Malware
Protect your device against evolving threats

Block Web Threats
Protect you against online dangers, including phishing attacks and scams

Lightweight
Provide strong protection without slowing down your machine

OK **Explore More Features**


 **TREND MICRO Maximum Security** 💡 ? ☰ | - ✕

Device

Privacy

Data

Family

 **Protected**

You have access to the [latest protection](#).

Activated



Activated